

Payment and Cancellation Policy:

-Lesson scheduling can be viewed through the Riding Portal. All riders/parents will be required to create an account for booking lessons. This can be done at <https://jdshowhorses.ecpro.us/> Lessons are paid for at the time of booking.

In the event of JD Show Horses needing to cancel, a credit will be added to the account. Credit refunds are all that are available at this time.

Accounts past due more than 30 days risk the loss of future reserved lesson spot until balance is paid in full.

No refunds will be given, only lesson credits for future use.

A 36 HOUR cancellation notice must be given to avoid being charged for a scheduled lesson time. NO EXCEPTIONS! We understand emergencies and illnesses come up, however, our instructors and facility depend on the filling of the slots to operate. If you do give us a 36 hour notice you will be able to reschedule through the Riding Portal.

If you have a membership-where you receive tokens for your lessons- if you cancel your lesson within the time limit but your token is expired, you must reach out to Jessica for a token refund. Tokens are to be used each week for lessons. If your rider does not ride weekly you are not guaranteed a refund.